BRYCE JORDAN CENTER PRODUCTION GUIDE



WELCOME TO THE BRYCE JORDAN CENTER YOUR FUN IS OUR BUSINESS

www.bjc.psu.edu

WE ARE PENN STATE AND SO MUCH MORE

The Bryce Jordan Center is central Pennsylvania's premier entertainment facility located on the University Park campus of Penn State University. As well as drawing top-name performers in the music entertainment industry, the Bryce Jordan Center hosts sports exhibitions, family shows, commencements, lectures, and Big Ten Basketball. The Bryce Jordan Center is also a favorite place to kick-off world tours having hosted Billy Joel, Jay Z, The Backstreet Boys, Bruce Springsteen, John Mayer to name a few.

The Bryce Jordan Center features a 15,451-seat arena, a 17,000-square-foot practice and multi-purpose facility, catering kitchens, conference rooms, offices, locker rooms, dressing rooms, strength conditioning and training rooms, a ticket office and an arena concourse.

A MESSAGE FROM THE GENERAL MANAGER

Welcome to the Bryce Jordan Center, a 15,700-seat multi-purpose arena. We are home to the Penn State men's and women's basketball teams, numerous family shows, concerts and other special events.

We pride ourselves on being a promoter and show friendly building. Reasonable rates for service, equipment, labor and media have been negotiated in the hopes of increasing your profits. We also have the aility to co-promote with you, as well as promote our own shows.

Looking for a more intimate setting? Try our Bryce Theatre. The main arena can be magically transformed into a beautiful theatre-setting. This is not a "cut down" fix. We spent countless hours and the right money to make this a must play (check out our pictures later in this guide).

Not only is the Bryce Jordan Center a beautiful building, we have a reputation for impeccable service. Our staff is dedicated to making every visit here a pleasurable and memorable one. We take price and ownership in every event. Your show is our show and your success is our own. Our professional staff is here to provide expertise and help in any way we can.

If you are considering or have decided on making the Bryce Jordan Center a stop on your tour, we have assembled this guide as a reference tool. Please contact us for clarification or for any additional questions you may have.

Thank you for considering Penn State and the Bryce Jordan Center for your events. We look forward to working with you and making your event a success!



AL KAROSAS General Manager

Best wishes, Al Karosas, General Manager



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IDEAL TOUR STOP ON THE CIRCUIT

TD Garden, Boston 460 Miles

Dunkin Donuts' Center, Providence 442 Miles

XL Center, Hartford 355 Miles

Times Union Center, Albany 275 Miles

Madison Square Garden, New York 245 Miles

Prudential Center, Newark 225 Miles

Nationwide Arena, Columbus 330 Miles

Wells Fargo Center, Philadelphia 193 Miles

Verizon Wireless Center, Washington, DC 187 Miles

CLOSE TO MAJOR CITIES

Did you know that Pennsylvania is called the Keystone State? A keystone is a central wedge in an arch that locks all other pieces of an arch in place. It is the part of an arch that all other parts depend on. Let the Bryce Jordan Center be the "Keystone" to your tour!

CITY	ROAD MILES	FLIGHT TIME	DRIVING TIME
Baltimore	155	1 Hour	3 Hours
Columbus	330	2 Hours	5.5 Hours
New York City	250	1 Hour	4 Hours
Philadelphia	190	1 Hour	3.5 Hours
Pittsburgh	140	1 Hour	2.5 Hours
Washington, DC	190	1 Hour	3.5 Hours

BOOKING PROCEDURES

SCHEDULING A DATE

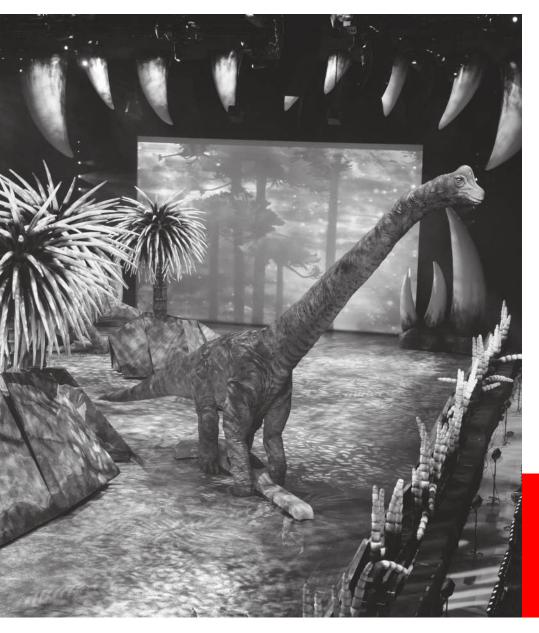
If you have questions regarding the availability of the arena, please contact the General Manager.

PROMOTING/CO-PROMOTING

Looking to co-promote an event? We can help. The Bryce Jordan Center has the ability to promote its own events as well as team up with you to co-promote your event.

RENTAL EXPENSES

Rental structure is based on established rental rates and determined by the type of event, the space and the equipment used. Further information can be obtained by contacting the General Manager.



CONTRACT EXECUTION

All arrangements are considered to be tentative until a license agreement has been fully executed and returned. A deposit may be required upon execution of license agreement to secure your date.

FINANCIAL SETTLEMENT

At the conclusion of an event, the licensee is responsible for settling all outstanding facility expenses. Any questions regarding the settlement procedure should be directed to the General Manager.

OUR TEAM

From the moment your event is under contract, our team is ready to help in any we can. Please refer to the Arena Contact page for our department contact information.

DID YOU KNOW?

Walking with Dinosaurs, the dazzling, 10 million pound arena spectacle of unprecedented size and quality, wowed spectators of all ages with seven showings at the Bryce Jordan Center.



BRYCE JORDAN CENTER TICKET OFFICE

Our in-house Archtics ticketing system provides complete flexibility regarding manifest design, ticket formatting, house scaling and reporting. Inventory management through Ticketmaster's designed Archtics software allows for inventory to be available to both in-house agents and Ticketmaster classic users. Customers have the option of purchasing in person at the Bryce Jordan Center, select Penn State outlets, online at www.Ticketmaster.com, or ticket outlets. Special marketing opportunities exist in conjunction with a student presale for Penn State students, including student ticket sales through the Ticketmaster Account Manager product.

FEATURES

- There are eight interior windows, including one that is ADA accessible.
- There are eight exterior gate windows. All gate windows are ADA accessible for day-of-event sales.
- Online sales and auctions are available through www.Ticketmaster.com.
- ReportPro access is available through Ticketmaster, giving promoters 24 Hour access to event reporting.
- Ticket outlets are located on the Altoona campus, the University Park campus and downtown State College.
- Visa, MasterCard, Discover, and American Express are all accepted.
- Penn State students, faculty, and staff can also pay with LionCash via their id+ card.

HOURS OF OPERATION

9am to 6pm, Monday through Friday *Additional evening and weekend hours scheduled as needed for sales and events.

PHONE NUMBERS

General information: (814) 865-5555

OUTLET LOCATIONS

- Altoona Campus: Housing & Food Services Building
- University Park: Eisenhower Auditorium
- State College: Downtown Theatre
- Ticketmaster: outlets locations can be found at: www. ticketmaster.com/retail-outlets

GROUP SALES

Group sales are available to approved groups at promoter's request and processed by our Group Sales Manager.

OVERALL CAPACITIES

TYPICAL EVENT CONFIGURATIONS

Center Stage 360 (Reserved) Center Stage 360 (GA Floor) End Stage 360 (GA Floor) End Stage 360 (GA Floor) End Stage 270 (GA Floor) End Stage 270 (GA Floor) End Stage 240 (Reserved) End Stage 240 (GA Floor) End Stage 220 (Reserved) End Stage 220 (GA Floor) End Stage 180 (Reserved) End Stage 180 (GA Floor) End Stage Lower Bowl (Reserved) End Stage Lower Bowl (GA Floor)

BRYCE THEATRE CONFIGURATIONS

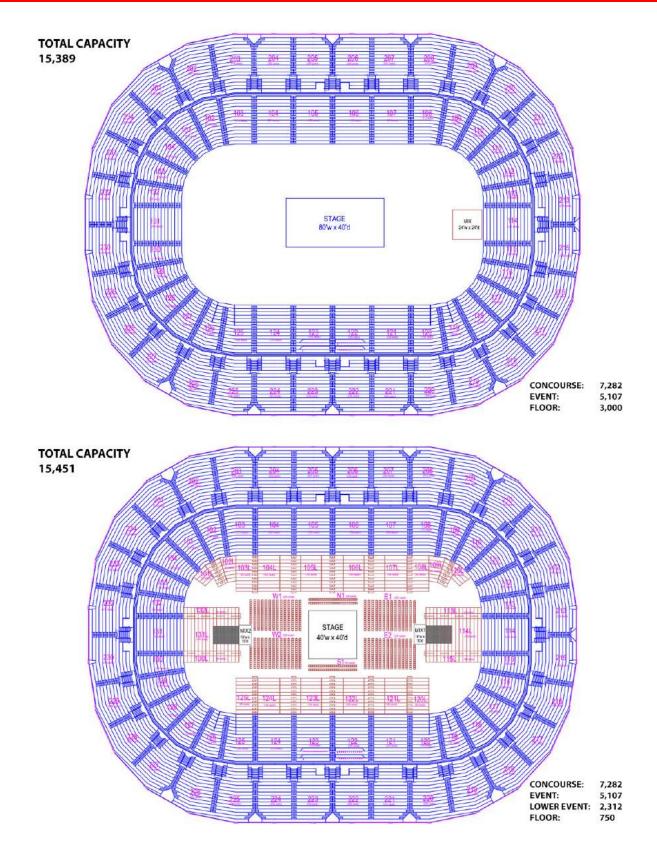
Side Stage 60 (Reserved) Side Stage 60 (GA Floor) Side Stage 60 Lower Bowl (Reserved) Side Stage 60 Lower Bowl (GA Floor) **TOTAL CAPACITY**

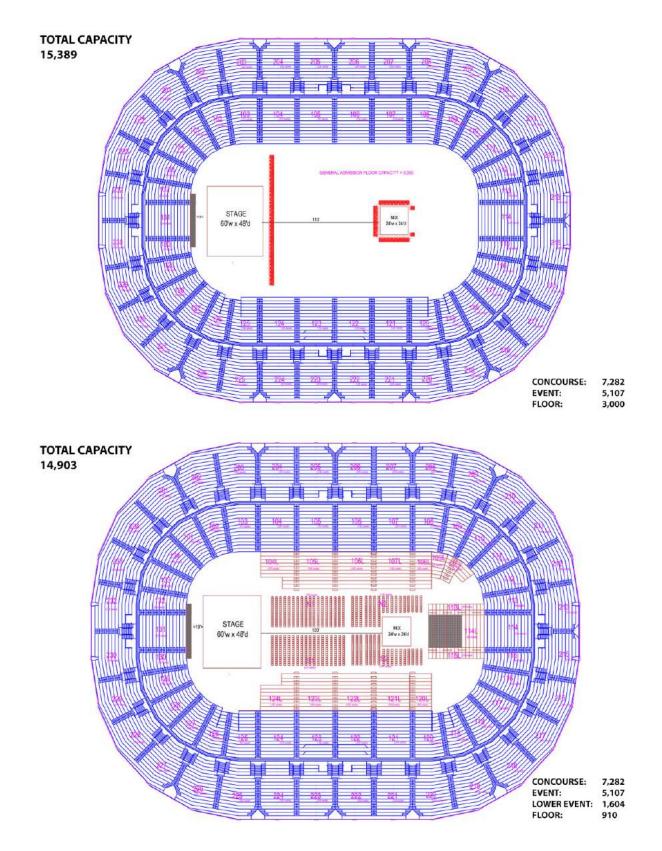
15,451
15,389
14,903
15,389
13,151
13,637
12,691
13,177
11,996
12,482
10,474
10,960
5,864
6,350

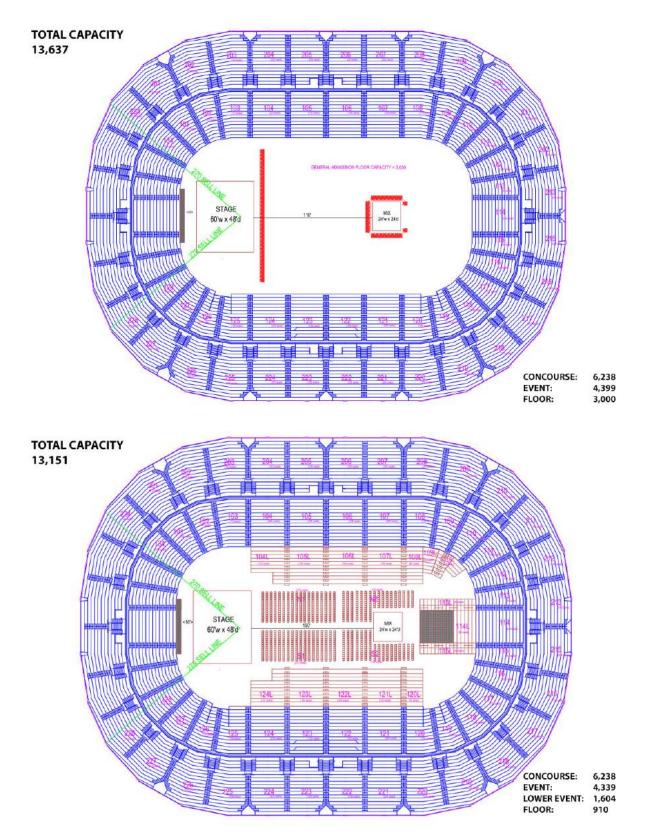
4,121
4,821
2,200
2,900

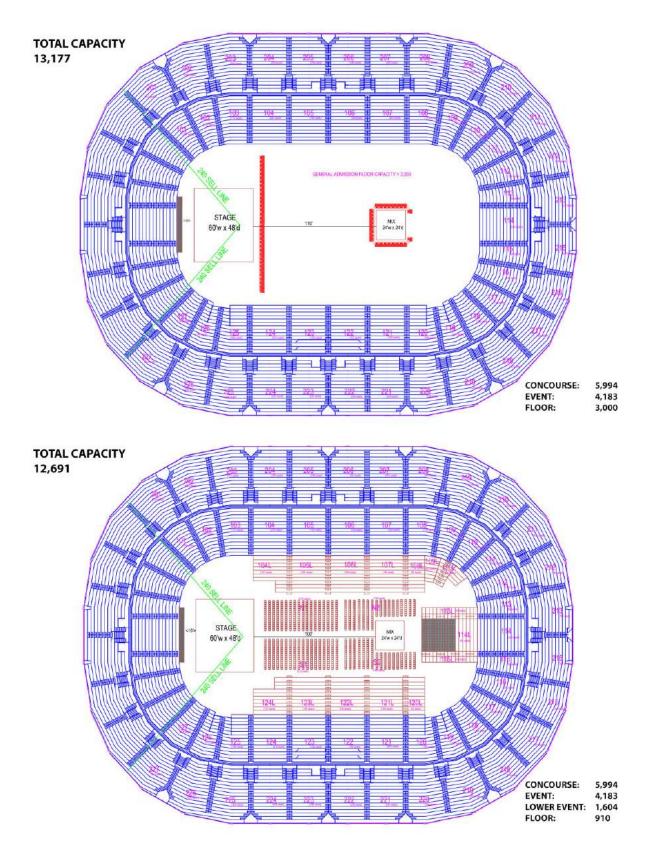


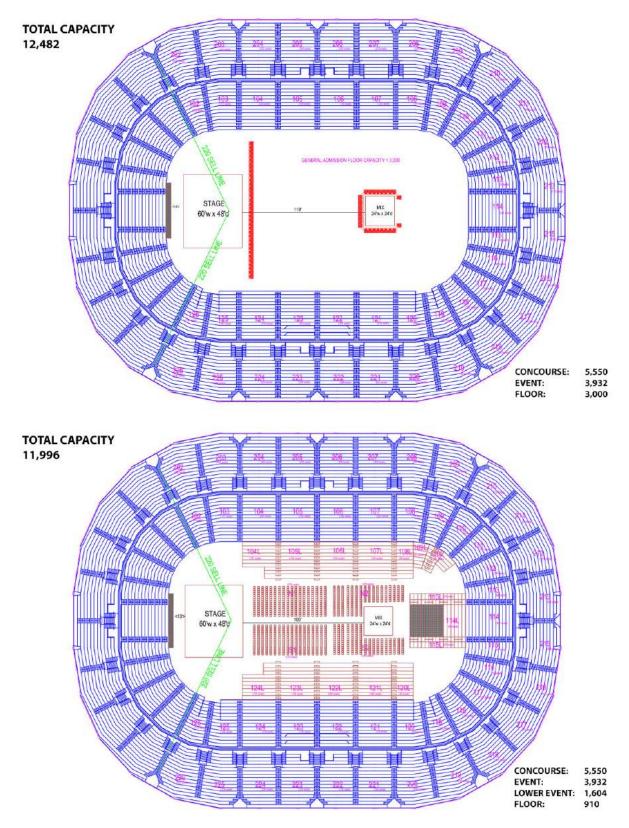
360 DEGREE CENTER STAGE

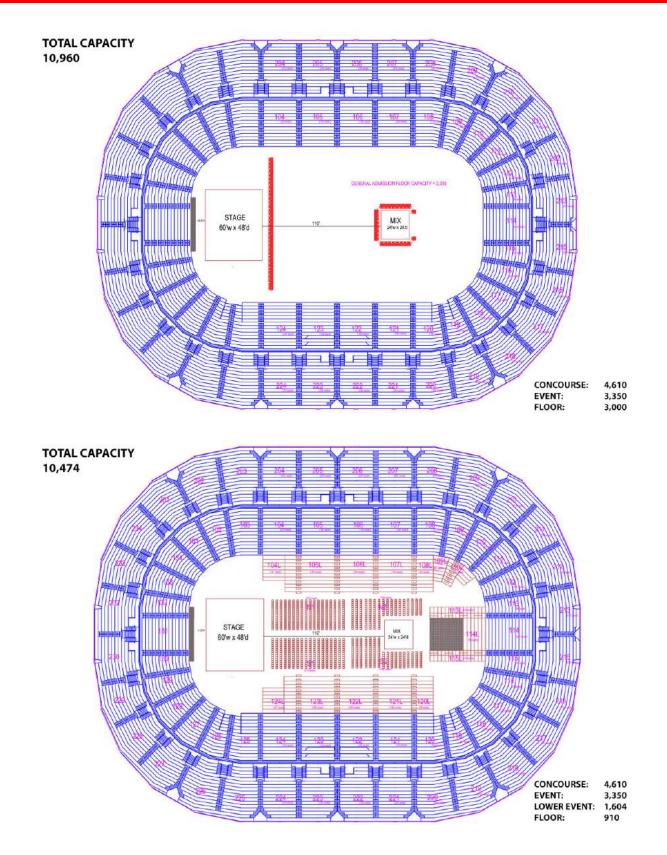




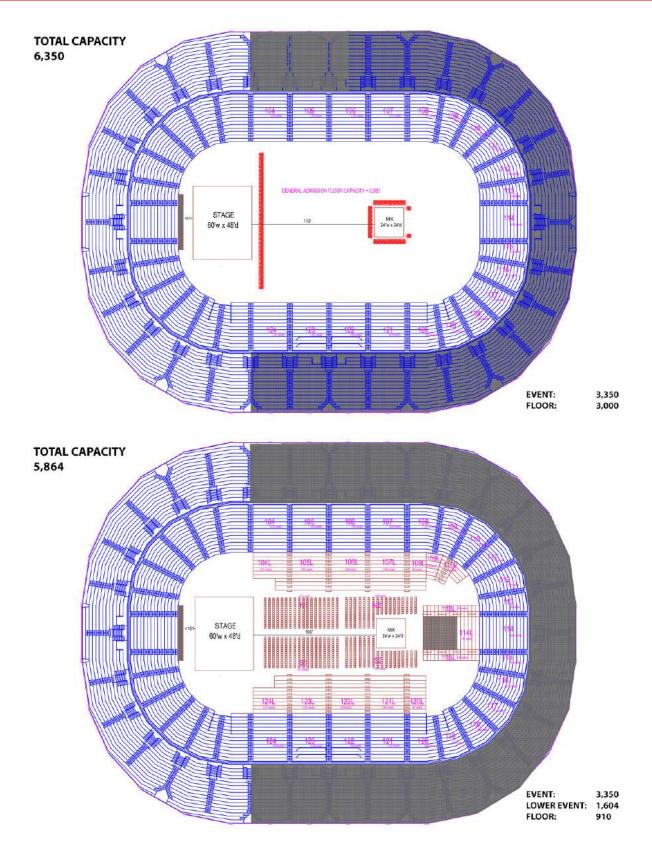




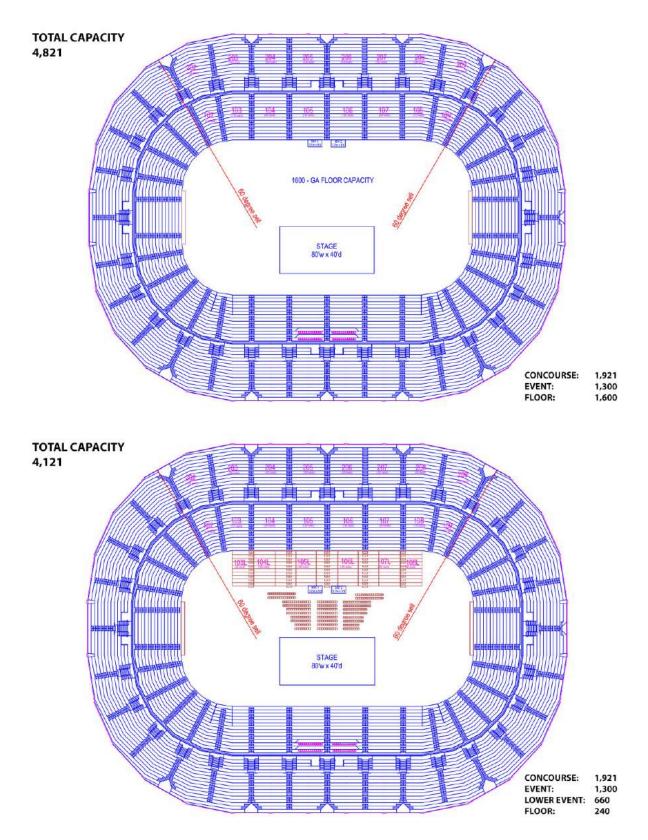




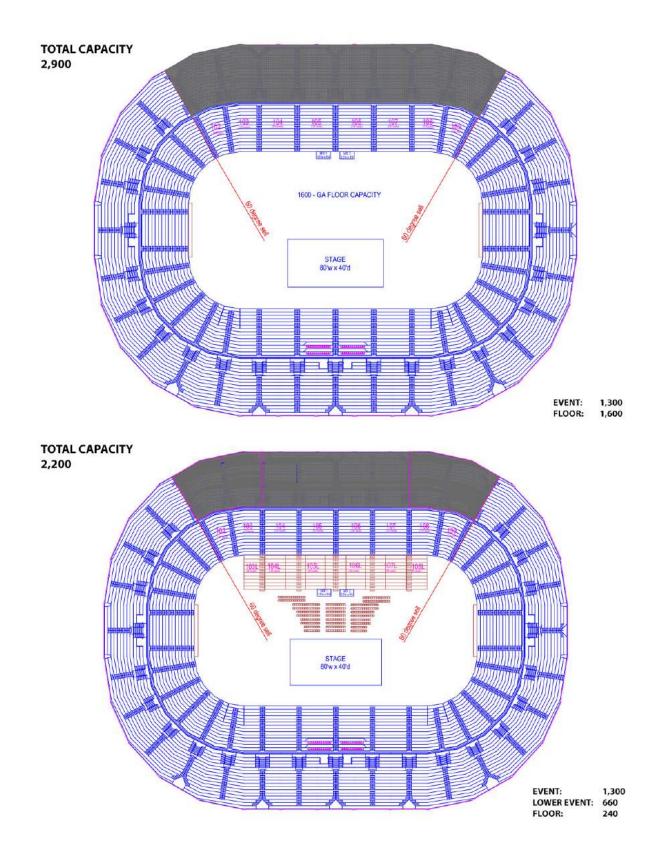
180 DEGREE END STAGE LOWER BOWL



60 DEGREE THEATRE



60 DEGREE THEATRE LOWER BOWL



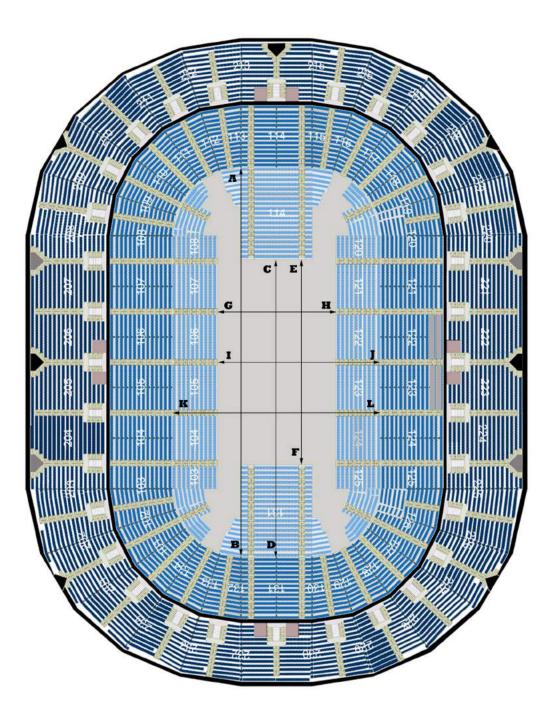
BASKETBALL CENTER COURT



ARENA FLOOR DIMENSIONS

Stage is usually located near SECTION 131 (Lower Event Level) Total length of the floor is 245 feet

A-B	246' 7"	C-D	188' 4"	E-F	130' 1"	G-H	74' 10.75"	I-J	103' 2.5"	K-L	131' 7"



CONCOURSE LEVEL GUIDE

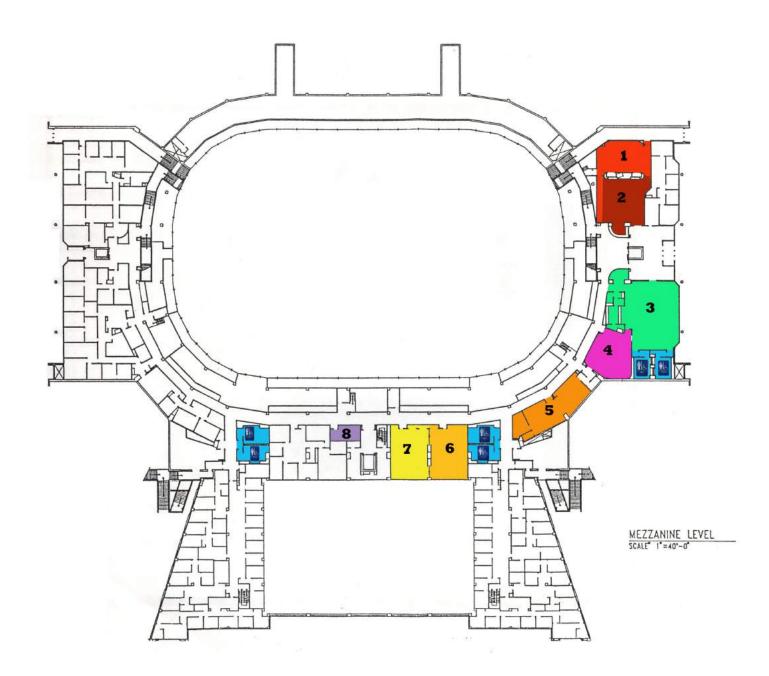


MEZZANINE LEVEL GUIDE

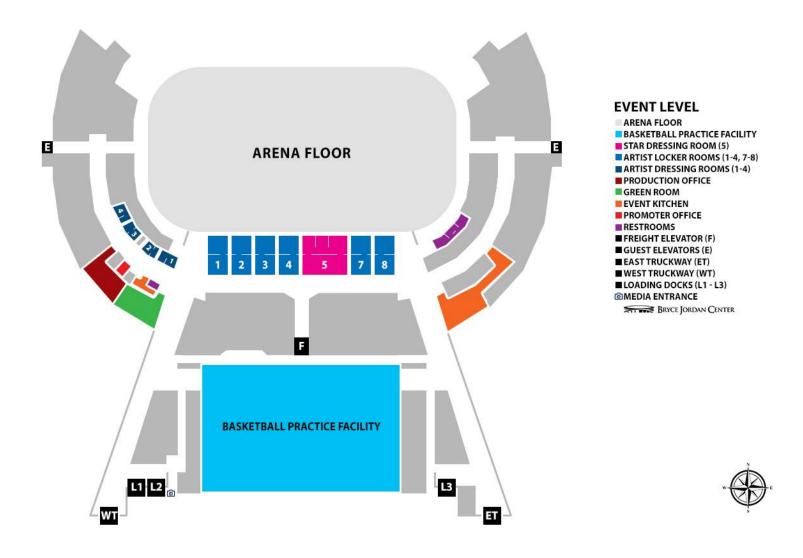
1. Meeting Room A

- 2. Meeting Room B
- 3. Founders Meeting Room (C)
- 4. Meeting Room D

- 5. Mezzanine Kitchen
- 6. Meeting Room E
- 7. Meeting Room F
- 8. Board Room



EVENT LEVEL GUIDE





BACKSTAGE ROOMS

The Bryce Jordan Center provides an array of rooms that can be used as locker rooms, tour or production management rooms and/or meet and greet rooms.

TEAM LOCKER ROOMS (4)

- 224 square foot plus private shower and restroom facilities
- Can be grouped in pairs of two (interconnecting door with lock)
- Telephone, cable and fax jacks are available
- Wireless internet access

TEAM VIDEO/LOCKER ROOMS (2)

- 224 square foot plus private shower and restroom facilities
- Can be grouped in pairs of two (interconnecting door with lock)
- Telephone, cable and fax jacks are available
- Wireless internet access
- Access to large dry erase board and pull down video screen

ARTIST STAR DRESSING ROOM (1)

- 614 square feet plus private shower and restroom facilities
- Telephone, cable and fax jacks are available
- Wireless internet access
- Decorated with classic furniture
- Equipped with HDTV
- Treadmill and Elliptical

PRIVATE DRESSING ROOMS (4)

- 80 square feet plus private shower and restroom facilities
- Telephone, cable and fax jacks are available
- Wireless internet access
- Large, lighted make-up mirror
- Furnished with love seat, chair, end table and television

GREEN ROOM/CATERING ROOM (1)

- 792 square feet
- Equipped with three (3) wall-mounted LCD televisions
- Can be set with rounds or rectangle banquet tables
- Telephone, cable and fax jacks are available
- Wireless internet access

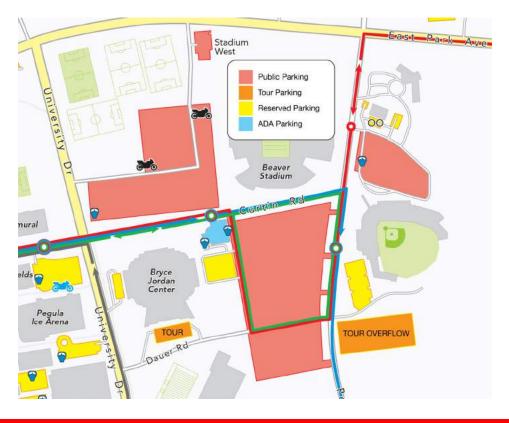
PRESS ROOM/PRODUCTION OFFICE (1)

- 792 square feet
- Telephone, cable and fax jacks are available
- Wireless internet access

PROMOTER/SHOW OFFICE (1)

- 100 square feet
- Telephone, cable and fax jacks are available
- Wireless internet access

PARKING & BUILDING ACCESS



TOUR PARKING

The Bryce Jordan Center was designed to help make show days more efficient for touring acts. The parking lot directly behind the arena (OLS – Orange L South) is approximately 40,000 square feet and can easily accomodate large tours. The lot is fenced-in and includes seven (7) locations for shore power for your busses, etc. There are several overflow lots if needed that are conveniently close to the venue.

The arena has a total of three (3) accessible loading docks and two (2) truckways that can be used for loan-in/ out. The majority of touring events use our truckways to pull their trucks directly into the arena minimizing the push to the arena floor. There is approximately a 300 foot push from the loading docks and around a 75 foot push from the truckway to the arena floor.

PUBLIC PARKING

The Bryce Jordan Center has ample and convenient parking located near and around the building. Several Penn State campus parking lots are used on show days for easy access and departure. Patrons also enjoy the convenience of multiple ticket outlets and on-line purchasing.

The primary lot for accessible parking spaces is located immediately east of the Bryce Jordan Center. Access to this lot is available off of Porter Road. Overflow accessible parking spaces are available in the northwest corner of Parking Lot 44, located adjacent to the east side of the Jordan Center. Access to Lot 44 is gained off of Porter Road. Overflow accessible parking is also available immediately north of the Bryce Jordan Center in Stadium West. Access to this lot is available off of University Drive.

The drop-off and pick-up only area is located in the front turnaround off of Curtain Road. No parking is available at this location during Bryce Jordan Center events. For the convenience and safety of all Jordan Center guests, pick-up will be delayed until pedestrian traffic is clears on Curtin Road at the end of all events. Parking is available to accommodate guests for any event that is hosted by the Bryce Jordan Center.

LOT	
44 & 44S	1,947
Orange "A"	1,137
Orange "E"	342
Orange "L" East	113
Orange "L" West	47
Porter North	372
Porter South	105
ADA Lots	58
	(4,148)
Other TOTAL EVENT PARKING: 6,148	+2,000

Given an average of three (3) people per vehicle, total event parking available can accommodate 18,000 people, which is more than the capacity for Bryce Jordan Center events.

HOUSE EQUIPMENT

Whether it is our StageRight staging & barricade, our inhouse forklifts or our own rigging & lighting packages, the Bryce Jordan Center is equipped to help make your event a successful one. Below is a list of some of the equipment we have in-house.

- StageRight black Techstage (4' x 8' sections
- StageRight CC500 Blowthru barricade (black)
- One 5000lbs forklift (propane)
- 10 Lycian 1290XLTs with 2K Zenon Lamps
- EOS Lighting Console
- Front and Rear Projection video screens

Please contact us for more information.

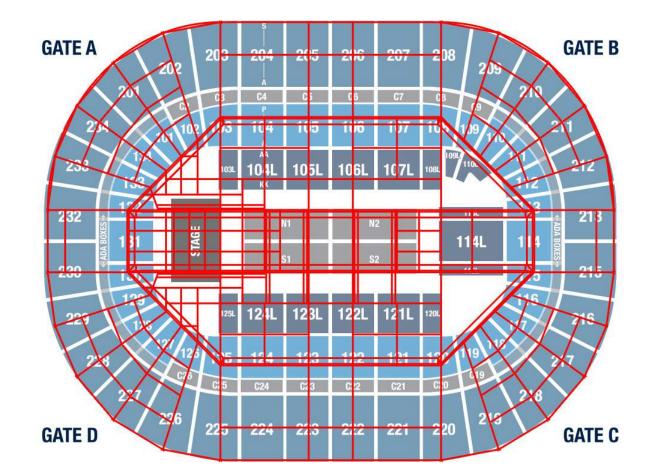


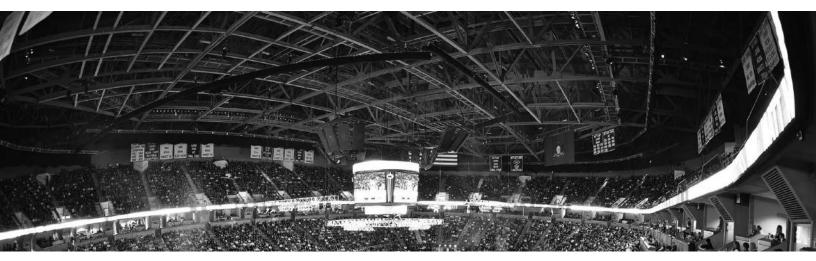
BRYCE JORDAN CENTER 25

RIGGING

- 10 1/2 ton hoists
- 14 1 ton hoists
- 8 1/4 ton hoists
- 300' of 20" box truss

- 80' of 20" box truss
- Assorted steel package





POWER

The following is a summary of amp services available in the Bryce Jordan Center.

- StageLeft: (1) 200A, (1) 400A and (1) 1,000A
- StageRight: (1) 400A
- FOH: (1) 800A
 - This amp service currently has a cable run to StageLeft to provide 400A isolated from the power sources.
- East Dock: (1) 200A
- Shore Power: (2) 200A located next to the building, (3) 100A located in the parking lot

Please contact us for more information.



BUILDING SAFETY

The Bryce Jordan Center takes pride in ensuring the safety of all of its guests (both front and back of house). From fire lanes to pyrotechnic regulations, the following are some of the policies the building enforces to maintain a safe environment.

Please contact the Bryce Jordan Center for details on each policy to ensure the success of your show.



CABLES AND CORDS

Any cable or cord that is in an area on the floor that is accessible to a guest, employee or member of a visiting tour must be covered by a yellowjacket, cable ramp or some kind of tape in order to minimize a tripping hazard.

EQUIPMENT

The use of arena equipment, such as the forklift can only be operated by individuals certified to use that piece of equipment. All equipment should be operated and stored in a safe fashion.

FIRE LANES

Whether for an aisle in front of the house or in a backstage hallway, a six foot fire lane will be strictly enforced.

FIRE EXTINGUISHERS & WATER FOUNTAINS

Building fire extinguishers (mostly located on the walls) and arena water fountains must be kept clear. They can not be covered or blocked in any way.

OSHA

The Bryce Jordan Center complies with OSHA regulations.

PYROTECHNICS

All shows must contact the Events Manager or Production Manager and provide all technical information prior to any rigging or pyrotechnics. All pyrotechnicians must be licensed and are subject to testing by the Fire Marshal for final approval. Failure to provide the necessary equipment will result in the inability to use the pyro during the show. All pyrotechnicians must contact Environmental Health & Safety at (814) 865-6391 prior to installation.

RIGGING

Only experienced riggers are permitted on the rigging steel. All riggers are required to use safety cables while rigging.

A complete Bryce Jordan Center Safety Manual is available at your request.

GENERAL INFO

BRYCE JORDAN CENTER SPECIFICATIONS

- Total of 360,000 square feet
- Seating capacity of up to 15,451 for concerts
- Seating capacity of more than 14,000 for basketball
- Intimate theatre setup
- Comfortable 19" to 22" seat width
- 34 concourse boxes (18 dedicated to handling ADA needs)
- Grid height of 92 feet
- 17, 325 square foot auxiliary gym
- 140 offices and four conference rooms
- Two full-service kitchens
- 22 televisions located throughout the concourse

ADA

The Bryce Jordan Center is designed to meet and exceed all Americans with Disabilities Act (ADA) standards. There are a number of facilities and services located throughout the arena.

All of the main gates, Gates A-D, are accessible entrances that are equipped with automatic door openers for convenience.

All restrooms located throughout the building are accessible. Restrooms are available on all three levels of the building. Accessible elevators are located between Gates A and D and Gates B and C.

All concession stands are wheelchair accessible, with lowered counters on either the far left or the far right of each stand.

Assisted listening devices area available at Guest Relations booths, located at Gates A and C on the Concourse. Two types of devices are available (both are compatible with most hearing aids):

- Headset
- Loop

The Bryce Jordan Center takes great care to ensure that all guests have a safe, enjoyable experience in our facility. Our staff is readily available at all events to offer assistance, and policies have been developed for the benefit of all.

Please check with Guest Relations for additional information.



GENERAL INFO (CONT)

DOORS

Doors generally open one (1) hour prior to show time.

DY LION BASKETBAI

RESTROOMS

Restrooms are located throughout the Concourse and are all ADA accessible.

SEATING

Eighteen concourse boxes are dedicated to handling the needs of persons with disabilities and all arena seating configurations exceed ADA standards.

SECURITY

The Bryce Jordan Center Door Guard Corps are uniformed in blue. At the show's request, any equipment, dressing rooms, or parking lot (Orange L South Parking Lot) can be monitored for safety. Overnight security is available upon request. All security is in-house. The police command post is located near Portal 22.

SIGNAGE

Signage is posted throughout the Bryce Jordan Center to inform patrons of convenient access and exit points from each location.

FIRST AID

Should medical attention be required, contact the nearest event staff personnel or report to the First Aid room located on the Concourse level between Gates C and D at Portal 23. Medical Services is always on duty and available during sporting events and show dates by qualified EMTs.

GUEST RELATIONS

The Guest Relations Offices are located on the Concourse level at Gates A and C. Our professional and friendly staff is there to help answer any questions and assist in meeting any requests you might have.

MERCHANDISE

A merchandise manager and staff will assist in the coordination of inventory and sales of show products. Merchandise booths are located directly inside each main gate. There are five (5) permanent merchandise booths and two (2) temporary stands all with credit card capabilities. Additionally, there are two (2) outside stands available.

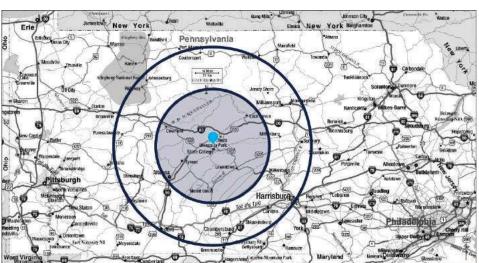


MARKETING

Located in the heart of Central Pennsylvania, the Bryce Jordan Center has a target market of more than 1.1 million people including 82,000 Penn State students and alumni who live within 90 minutes of State College.

Centre County already offers an agenda of activities rivaling those of larger metropolitan cities. Every home football game draws nearly 110,000 fans and each summer the Central Pennsylvania Arts Festival attracts over 250,000 enthusiasts. People already enjoy a variety of superb restaurants, interesting museums, and performing arts shows, and with the Jordan Center, the opportunities are endless. An easy commute from major cities such as Philadelphia, Pittsburgh, and Baltimore makes State College an ideal location.

State College and the surrounding areas offer numerous media outlets to use to your advantage. The Bryce Jordan Center marketing team is prepared to create their special blend of magic that has helped to provide incredible turnouts time and time again. This group of creative, PR-minded individuals combines experience and sound judgment with fresh ideas to conjure an ideal marketing mix. When you book an act here, they become a part of your team, working toward the same goals of success.





ADVERTISING & PROMOTIONS

The Bryce Jordan Center's marketing team provides a wide variety of media and advertising services for all events booked at the facility. Our staff has extensive experience in media planning and buying, creative services, sponsorship sales, promotions, publicity and public relations. This experience has allowed us to form unique partnering relationships with local companies and organizations. We are here to assist you with every aspect of your event marketing.

Each event booked at the Bryce Jordan Center receives significant exposure through existing facility programs. The following resources are available for your event:

- 30 second spot (provided by show promoter) to run on interior 4-sided video boards at Jordan Center events when video boards are in use. Video also appears on all concourse televisions
- Event message posted on LED ribbon boards during events
- Event listed on Bryce Jordan Center's web site
- Press release announcing event to all local print and electronic media
- Event listed on exterior 3-sided marquee
- 30 second spot (provided by show promoter) to run on video boards at Beaver Stadium football games when available
- 30 second spot (provided by show promoter) to run on video boards at State College Spikes when available
- Event information emailed to Bryce Jordan Center Insiders (16,000+ subscribers), Intercollegiate Athletics (22,500+ subscribers) Penn State Students (105k) and on Penn State Newswire (around 650,000 subscribers)
- Event listed/promoted on social media networks Facebook, Twitter, Instagram, Snapchat, YouTube & LinkedIn
- Event advertisement created exclusively for Social Media
- Bryce Jordan Center Street Team visiting local and outlying areas with posters and flyers

In addition to media placement, advertising, promotions and public relations, the Bryce Jordan Center marketing department can also assist in coordinating:

- Photography
- Coordination of promotional tickets and passes
- Trade for advertising
- Media and market research
- Social media research & strategies
- Promotional event planning
- Coordination of press conferences and interviews
- Local sponsorship opportunities
- Charitable donations to local organizations and agencies

All fees, unless requested, are due at event settlement. Advertising documentation will be presented at settlement. A complete listing of media policies is available upon request.

CATERING

Bryce Jordan Center Catering is the in-house provider of private event food and beverage services at the Bryce Jordan Center. We can help you plan every detail of your event from menu selections to event layout and rental procurement.

THE "BURN CENTER"

We are pleased to have a professional and dedicated kitchen staff that is headed by Chef Skylar Diehl. Chef Diehl's years of food service experience can aid you in creating a custom menu with special dietary needs as well as an out-of-thebox menu with fresh and innovative elements incorporated. We also have a standardized catering menu which is a great starting place for idea creation and budget planning. Even Chef Diehl's soup and sandwich luncheons are a step above the rest in freshness and flavors.

LOGISTICAL PLANNING SERVICES

As the Bryce Jordan Center is a unique venue in its ability to house large events, the sales and event management staff is highly experienced with planning the details of managing very large guest counts. From layout considerations to appropriate menu and beverage components, you can trust our staff to make the event not only memorable but also unforgettable!

FLEXIBLE ABILITIES

Bryce Jordan Center Catering is tasked, on a regular basis, with providing services for backstage hospitality (including dressing rooms, green rooms and artist rider fulfillment). BJCC is also kept busy with meeting catering (breaks, luncheons and dinners), large scale banquets and fundraisers as well as boxed lunch options for events onthe-go. We pride ourselves on our flexibility with budgets, menus as well as service styles.

How can Bryce Jordan Center Catering assist you with your next event?



THANK YOU

VENUE INFORMATION

127 Bryce Jordan Center Pennsylvania State University University Park, PA 16802

> Phone: (814) 863-5500 Fax: (814) 863-5705 www.bjc.psu.edu

TICKETING COMPAY Ticketmaster

FACILITY SURCHARGES/TAXES Please contact us for updated information.

> TIME ZONE EST

DOORS Doors open one hour prior to showtime.

INTERNET High speed wireless internet available.

